



QuaG runs under the umbrella of the Life Long Learning Programme of the European Commission and more specifically as a Leonardo da Vinci transfer of innovation project.

The QuaG project serves the adaption, expansion, and dissemination of the requirements defined in the QUALITY GUIDELINES as well as of the previously elaborated implementation aids. Eight institutions from six European countries are cooperating and exchanging experiences in a two-year project.

Project Objectives

- Improvement of the newly structured and extended setting of the QUALITY GUIDELINES according to the ISO standard 29990,
- Development of a new version of the compendium as application guidance and implementation aid of the QUALITY GUIDELINES,
- Development of online tools for the QUALITY GUIDELINES,
- Valorisation and dissemination of the QUALITY GUIDELINES through twelve workshops in different European countries,
- Further development of quality experience in the international educational cooperation,
- Improvement of intercultural competences, and
- Building sustainable transnational cooperation between education providers, businesses, and disseminators.

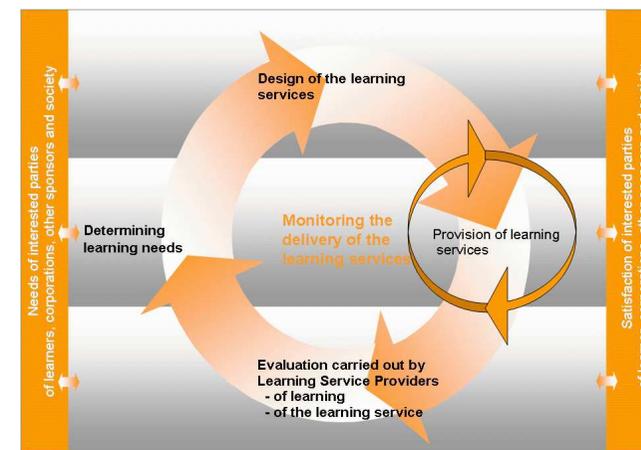
Project Phases



Introducing ISO 29990

“Learning services for non-formal education and training – Basic requirements for service providers”

The objective of the ISO 29990 is to provide a model for quality professional practice and performance, and a common reference for learning service providers (LSPs) and their clients in the design, development, and delivery of non-formal education, training, and development.



The standard's ultimate aim is assuring the implementation of high-quality tutorial programmes and processes.

The QUALITY GUIDELINES (QG) are meant to be components of integrated quality management systems for learning service providers, which can be applied in a transnational setting.

For whom are the guidelines?

- For everyone involved in transnational education services and
- Especially for business-oriented educational institutions, both public and private.

What is transnational education?

- A cross-border service (e.g., distance learning),
- Educational services offered to residents of other countries (e.g., languages courses for foreigners, study trips),
- Education services offered abroad,
- International educational cooperation abroad (e.g., joint ventures or franchises), or
- International cross-border educational cooperation (e.g., twinning).

The QUALITY GUIDELINES are an answer to the new importance of transnational education and cross-border mobility.

What is the benefit of the QG?

- Support for institutions adapting their quality management to requirements of international cooperation and
- Increase of the quality and comparability of learning services.

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QuaG QUALITY GUIDELINES

Transfer of innovation project (2011-2013)



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